



The National Charity for Deaf & Hard of Hearing People



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The National Charity for Deaf
and Hard of Hearing People

About Chime

Chime is Ireland's national charity for Deaf and Hard of Hearing people. Through advice, services and our community network we support those who are Deaf or Hard of Hearing, while also championing equal rights and advocating for full inclusion in every part of society.

Discover Who we are

Founded over 60 years ago, Chime offers core services that include care, technology, and advice & information services. Chime's social groups, technical experts and dedicated centres create a community of inclusivity that helps Deaf and Hard of Hearing people to feel valued and supported. With a history of advocacy Chime works with Deaf and Hard of Hearing people from every walk of life to create change.

Our Impact

Chime advocates for improved lives for Deaf and Hard of Hearing people. Leading the way by offering new and innovative services tailored to a range of individual specialist needs. These services, provide life-changing support for clients.

Our Charitable Status

Chime is a registered charity (RCN 20008772), and we have signed up to the Code of Governance with the Charities Regulator. Chime's services are primarily funded by HSE grants, as part of our social enterprise model, all proceeds from our technology products are used to fund other services.

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Mission and vision



OUR VISION

Chime's vision is a future where Deaf and Hard of Hearing people are fully included and have equal opportunities.



OUR MISSION

Chime's mission is to champion and support Deaf and Hard of Hearing people and advocate for full inclusion and equality.

Our values

At Chime, we are determined to work with our values in mind. We want to create a service and support network that is inclusive and empowering, has a positive impact, shows integrity and is collaborative.



AIM HIGH AND THINK BIG

We respect diversity and recognise the worth and dignity of every person.



MAKE A DIFFERENCE

We work together with dedication, empathy, creativity and passion to meet the needs of our clients.



TOGETHER IS BETTER

Teamwork is important to us. We strive to build meaningful relationships and to create more accessible services and supportive communities.



DO THE RIGHT THING

Our person-centred approach is open, honest, ethical and fair and we are proud of what we do.

Introducing Chime's services and supports

Children & Families Pages 6 – 11

There are over 5,000 Deaf and Hard of Hearing children in Ireland. Find out how Chime supports parents and children from the time of diagnosis right throughout childhood.

Teenagers And Young Adults Pages 12 – 15

Moving from school to further education or employment can present challenges for any young person. Chime's services for teenagers and young adults help to smooth the journey.

Deaf Adults Pages 16 – 21

Despite the passing of the Irish Sign Language Act in 2017, many of Ireland's 5,000 Deaf ISL users still face significant barriers. Chime has a long history of providing services and support to the Deaf community.

Hard Of Hearing Adults Pages 22 – 25

Hearing loss becomes more common in adulthood and 300,000 Irish adults have a significant hearing loss. Chime provides a range of services to minimise the impact on quality of life.

Tinnitus Pages 27 – 29

Tinnitus, commonly known as 'ringing in the ears', is often associated with a hearing loss and can be extremely troublesome for some people. Chime provides vital support and advice to people living with tinnitus.

Building A Supportive Community Pages 30 – 37

Chime works hard to improve awareness in wider society of the needs of Deaf and Hard of Hearing people. Chime supports other stakeholders such as health professionals, businesses, employers, schools and service providers to make Ireland a more accessible and equitable society.

Advice And Information Pages 38 – 40

Find out how Chime's advice and information service can provide the support and knowledge that Deaf and Hard of Hearing people, as well as those with tinnitus, need to move forward on their journey. Chime's team of experts can provide you with information on Rights and Entitlements, Technology, Personal Supports and much more.

Technology Pages 41 – 44

Technology can play a big part in removing barriers in daily living. From hearing aids to flashing doorbells, from school to the workplace, from recreation to health and safety – Chime's range of cutting edge assistive technology is second to none.

Advocacy Pages 45 – 47

Chime has been a leading voice for improving the lives of Deaf and Hard of Hearing people for over 60 years. Learn about our current campaigns to achieve full equality and inclusion for Deaf and Hard of Hearing people.

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Children & Family Services



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Supporting Children and Families

Chime understands that having a child or family member diagnosed with hearing loss can be challenging and that early intervention is crucial. That's why Chime's Children and Family services are here to support parents and families of Deaf and Hard of Hearing children, reassuring them that they are not on their own.

Learn about our Newly Diagnosed Weekends

Chime's Newly Diagnosed weekend has been designed to cater for parents and families of children who have recently been diagnosed with hearing loss. This welcoming and information-filled weekend happens twice a year, typically in March and October. It is designed to bring families together from across the country, giving them information about the support available to them from professionals and peers.

The weekend incorporates a mixture of workshops, presentations and informal discussions. It provides an opportunity to meet with the HSE's audiology team, giving families the opportunity to learn about communication development.

Chime staff also provide overviews of assistive technology and Irish Sign Language (ISL).



**“Going to
Chime taught
me that we
weren't on
our own.”**

Alyson | Chime Client

Find out about Children & Family Groups

Meeting other parents of Deaf and Hard of Hearing children can be reassuring. At Chime's Children and Family groups parents can share experiences and discover a circle of support.

- Parent & toddler mornings
- Coffee mornings
- Information workshops

Find the right group:

www.chime.ie/Our-Community/Social-Groups

Accessing Children & Family Supports

Sometimes families can need some extra support in parenting their Deaf or Hard of Hearing child. The Children and Family Team can provide expert advice on supporting language development and building positive communication.

- Communication support
- Behaviour support
- Parenting support
- Confidence and self-esteem
- Peer-to-peer support and friendships

How to contact us:

Email: familysupport@chime.ie
Text: 087 7826578
Phone: 01 817 5733

Introducing the Deaf Specialist Multidisciplinary Team for Children & Young People

The Chime Deaf Specialist Multidisciplinary Team offer team-based assessments and interventions for children with additional needs, ensuring that each child or young person receives the specialised care and assistance they require.

As well as working directly with the families, Chime's team of experts work in conjunction with Children's Disability and Primary Care teams across the country to provide clinical supports for Deaf and Hard of Hearing children and young people.

The team offer consultations to health and social care professionals all over Ireland sharing information on a variety of topics, including autism, language deprivation and technology.

- Speech & Language Therapy
- Occupational Therapy
- Psychology

How to contact us:

Email: MDT@chime.ie
Text: 086 084 3639
Phone: 01 817 5757



Discover our Events & Adventure Camp

Chime's Children and Families Team facilitate many local and national events. Designed to encourage peer support, communication and to foster confidence, our events include:

- **Children's camps e.g. Easter, Summer, Halloween and Christmas events**

Chime organises the Adventure Summer camp for Deaf and Hard of Hearing teenagers (aged 13 - 17). This action-packed camp is a great way to make friends, meet old ones, have fun and learn new skills.

All events and camps are inclusive for all, whether the young person communicates in ISL or uses technology to hear and speak.



Stay, Play & Connect Weekend

The Stay, Play & Connect weekend is a fun-filled event for families, offering an action-packed schedule delivered in either English or ISL, depending on their preference. Held at Barretstown, it provides families with a much-needed break from daily routines, featuring activities like face painting, canoeing, archery, rock climbing, and more. The weekend also offers children and families a wonderful opportunity to meet others, broaden their peer and support networks, and create lasting connections.

Find out about...

Advice and Information
on page 38

**Technology, for home,
school or college** on page 41

**Advocacy and your rights
and entitlements** on page 45

Deaf & Hard of Hearing Teenagers and Young Adults



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Working with Deaf & Hard of Hearing Teenagers and Young Adults

Chime realises that teenagers and young adults who are Deaf or Hard of Hearing have their own unique set of needs and challenges. We are here to support young people as they grow, through a combination of mentoring, education, technology and social supports.

Discovering our Explore Mentoring Programme

Chime's Explore Mentoring Programme is designed to help Deaf & Hard of Hearing people to access further education, vocational training, and employment. This programme is designed to cater for people who wish to explore their own education and career pathway. The team also work with employers and service providers to inform them on how best to support Deaf and Hard of Hearing young people in school, college and at work.

- Identify individual career goals
- Group learning opportunities and peer support
- Explore education and training options
- Improve job seeking skills
- Provide information and advice on assistive technologies



“ When you first leave school you are very much back in a hearing world, so to know that support, like Explore, is there is really helpful. ”

Paulina | Chime Client

To find out more about what **Explore** can offer, **contact us:**

Email: explore@chime.ie

Have fun at Summer Camps

Chime organises action-packed summer camps for Deaf and Hard of Hearing teenagers. These fun and interactive camps are a great way to make friends, meet old ones, have fun and learn new skills. They can help to build confidence, boost self-esteem and enhance personal development.

Exciting activities include Laser Tag, Paddling, Camp Craft, Canoeing, Capture the Flag, Team Building Games, Team Challenge and Kayaking.



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Advocacy and your rights and entitlements on page 45

Deaf Adults



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Supporting the Deaf Community

Chime have worked with the Deaf community for over 60 years and we understand that sometimes people who are Deaf or Hard of Hearing may need additional support either socially, in the community, or in the workplace. Members of the Deaf community will find a warm welcome, advice, and the latest information on rights and entitlements, through a range of services, events and social groups. Chime works with Deaf clients through their preferred method of communication, either spoken or signed.

Supporting your Rights & Entitlements

Members of the Deaf community who require assistance will find one-to-one support at Chime. Chime's Community Support Teams work closely with clients on issues about housing, as well as questions about employment or entitlements and much more.

Members of the Deaf community could qualify for a range of schemes and entitlements. Chime is here to help Deaf people find their way through the process and to ensure they get what they need.

Chime's Explore Mentor Programme supports Deaf people to find jobs and works with potential employers to make the workplace more accessible. **Find out more about Explore on page 40.**

Discover Deaf Social Groups

Chime recognises the feelings of loneliness and isolation that can arise for some Deaf people and the difficulties in accessing essential information. Our in-person support groups are designed to provide guidance and support, to keep people informed as well as providing a fun, social setting to meet new people often with similar stories or interests.

Chime also offers social groups for vulnerable Deaf adults, promoting social inclusion, and independence through activities, workshops and day trips, all provided in ISL and in a fun and informal setting.

To find a group visit:

chime.ie/Our-Community/Social-Groups



Focus on Personal Supports

In life, everyone can go through challenging times, members of the Deaf community will find emotional and practical support with the Chime Social Work Service. Chime can help people to access services through ISL and liaise with other services where appropriate.

Chime provides advice and support to Deaf adults including:

- Emotional support and accessing mental health support
- Bereavement, separation and divorce support
- Person-centred planning – helping people identify meaningful life goals
- Entitlements, housing and employment support
- Liaising with community-based services & extended family when needed
- Safeguarding & advocacy

Contact us:

socialwork@chime.ie

Learn more about our Deaf Adult Day Service

Chime's Adult Day Service is a supportive, specialist day programme designed to assist Deaf or Hard of Hearing people who have additional or complex needs.

Here they will find a place to meet and be accepted for who they are, while working together towards their own goals.

Chime's Day Services foster autonomy, personal growth and development, while providing opportunities for meaningful social, educational, vocational and leisure activities.

The service is based in the Deaf Village Ireland campus in Cabra, Dublin 7 and runs from 9am to 5pm, Monday to Friday. Clients are welcome to attend full time - five days a week, or part time as required.

To find out about the referral process, contact: info@chime.ie



Introducing the Deaf Adult Residential Service

Chime's Residential Service provides a home for Deaf adults who need additional support to live in the community. These services are HIQA registered Residential Services and are delivered through Irish Sign Language. The primary goal is to promote and enhance our residents' independent living skills and quality of life. The services are provided in homes located close to the Deaf Village Ireland campus, to ensure the community and facilities are accessible to the residents.

Chime works to create a safe and welcoming space where Deaf adults can thrive and flourish. Through tailored and individualised person-centred plans, the team work collaboratively with each resident to identify specific goals, preferences, and aspirations. By focusing on the individual needs, residents are supported in fostering personal growth, self-confidence, and independence.

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on page 38

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**Our Explore Mentoring
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Hard of Hearing Adults



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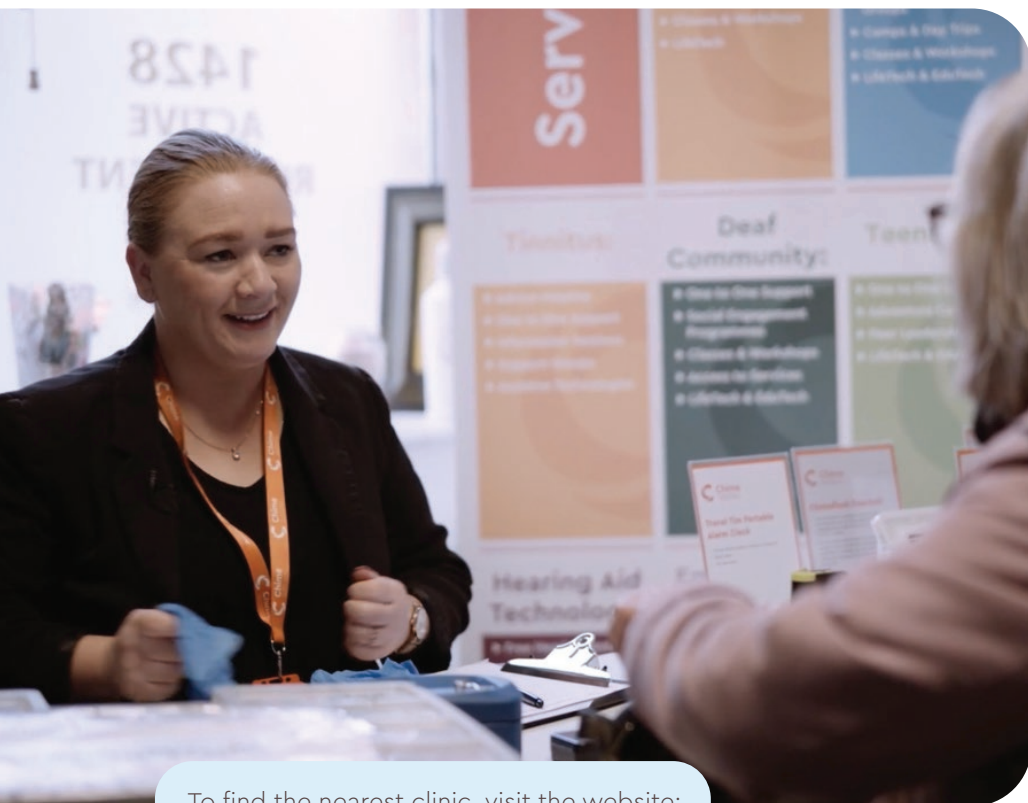
Help for those who are Hard of Hearing

Chime is here to support anyone who is Hard of Hearing or living with hearing loss. Chime understands that everyone has different needs and different concerns and we have a range of services designed to help people with their individual requirements. Chime's growing team of qualified audiologists can diagnose and advise people through their journey.

Introducing our Outreach Clinics

Not everyone lives within commuting distance to one of Chime's resource centres so there are over 30 outreach clinics, located across the country, offering free, confidential support.

- Information about social groups
- Advice on hearing loss
- Minor hearing aid repairs and batteries
- Advice on hearing aids and assistive technology
- Support for Deaf and Hard of Hearing people and those with tinnitus
- Information on rights and entitlements



To find the nearest clinic, visit the website:
chime.ie/Get-Support/Outreach

Learn about our Hearing Aid Services

Chime's audiologists work with people who are having issues with their hearing to find the best solution, as well as supporting those who already use hearing aids.

Chime's Hearing Aid Services have been designed to improve quality of life. The team of qualified audiologists (ISHAA registered) aim to connect people with the latest technology, empowering them to communicate more easily with family and friends.

- **Chime can also connect clients with other services and supports that could be of help**
- **Hearing testing and hearing screenings**
- **Hearing aids, fitting and repairs**
- **Hearing aid aftercare service**
- **Custom-made earmolds and noise protection**
- **Dedicated follow up and aftercare service**
- **Wax removal service**

Chime's Hearing Aid Service operates as a social enterprise. This means that any proceeds from the work we do goes towards other key Chime services, such as the Newly Diagnosed Weekends and Children and Family Service.

60 day, no quibble, return policy

All hearing aids come with manufacturer warranties and a Chime 60 day, no quibble return period.



“ There was no push for me to buy. I was advised on the options that were open to me and I like that.”

John | Chime Client

Our clients scored Chime at **97%** for Care & Treatment

Join our Hard of Hearing Social Groups

Chime offer a range of social and support groups for people who are Hard of Hearing. Our social groups get together to enjoy workshops, activities, go on day trips and outings. These groups provide people with encouragement, support and advice, helping to keep everyone socially active and connected.

Find the nearest social group for you at:
chime.ie/our-community/social-groups

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life on page 41

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Tinnitus



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Living with Tinnitus

Tinnitus, often referred to as 'ringing in the ears', affects people across Ireland. Chime understand that the condition can have a serious impact on a person's quality of life. Chime is here with help, guidance and support that can help clients to understand tinnitus and improve their day-to-day life.

Find out about Chime's Tinnitus Workshops

Group workshops provide a welcoming space for people with tinnitus to connect with others who share similar experiences. These sessions offer valuable peer support, where participants can exchange coping strategies and explore alternative therapies together.

The workshops also cover important topics such as hearing loss management, hearing assessments, and assistive technology.

Through these group sessions, people not only gain useful information but also build a supportive community to help them navigate the effects of tinnitus with greater confidence.

Chime runs a four week programme to help people manage their tinnitus. The programme runs throughout the year and can be attended either in person or online.

Chime offers a Tinnitus Art & Relaxation Group, (Tallaght) and a Tinnitus Toolbox group, (in Killarney) where people can meet and discover art and other management techniques as well as meeting others who are on the same journey.

Individual Support

Chime's 1:1 support sessions are held in-person where possible or if needed can be offered remotely. Here tinnitus advisors provide personalised advice and guidance tailored to people's needs.

The team is available to anyone who needs assistance managing their tinnitus, with hearing assessments or exploring assistive technology.

While Chime staff are not medically trained to address trauma or physical injury, the team will connect clients with the appropriate professionals if needed.

Chime's focus is always to offer compassionate support, practical solutions and enhance understanding of tinnitus.

“Chime helped me manage the stress that tinnitus caused.”

Jocelyn | Chime Client

How to contact us:

Email: Info@chime.ie
Mobile: 087 922 1046
Phone: 1800 256 257

Find out about...

Advice and Information
on page 38

Technology, to help you
manage your tinnitus on page 41

Building a Supportive Community



Helping Businesses and Employers

Chime realises that in order to ensure that Deaf and Hard of Hearing people have full access to the workplace, it is vital that businesses and employers are supported in making their workplaces more accessible.

Offering Deaf Awareness Training

Chime advocates for greater accessibility in the workplace to create better understanding, increase communication and break down barriers.

Deaf Awareness Training (DAT) can be designed specifically for businesses and tailored to employees' needs.

It covers:

- Inclusive communication strategies
- Assistive technologies and how they can help
- Deaf culture & ISL
- Grants & schemes

Chime can also collaborate with employers to identify any barriers to accessibility that might exist within their businesses, and offer tailored focused strategies and adaptations that could be made to remove them.



Learn about LifeTech

LifeTech is assistive technology that can help people in the workplace. Devices such as flashing doorbells and adapted firealarms can not only increase independence for employees, they can also enhance their safety. Amplified telephones, smartphones and personal listening devices are just some of the equipment options that can help to open up communication.

Learn about Workplace Grant Schemes

Government grant schemes are available to businesses and may help to offset the cost of certain LifeTech equipment and our Deaf Awareness Training. Chime can offer advice and information about what is available. To find out more, contact us at info@chime.ie

Get involved with the Explore Mentoring Programme

How to contact us:

Email: Info@chime.ie

Mobile: 087 922 1046

Phone: 1800 256 257

Shop: shop.chime.ie

Chime's Explore Mentoring Programme has been designed to help Deaf or Hard of Hearing people as they transition into the workplace. Chime is always on the lookout for companies who are willing to work in partnership to create pathways to employment for our clients. To get involved with Explore through recruitment or work experience, simply contact our team at explore@chime.ie

How to contact us:

Email: explore@chime.ie

Text: 087 922 1046

Phone: 1800 256 257



Learn more about

Assistive **technology** for
the **workplace** on page 41

Working with Health Professionals

Health professionals can rely on Chime for a range of beneficial supports and service.

Working with Children and Young Adults

Chime services for children & young people

Chime supports professionals who work with children and young adults. The following services have been designed to support them and their clients:

- **Multi-Disciplinary Team**

This team supports children and young adults with complex needs and offers support to professionals in Progressing Disability Services and primary care. **(Page 9)**

- **Children and Families Support Team**

The team works with children and families to meet their own goals, using a person-centred, holistic approach. **(Page 8)**

- **Social Work Team**

The social work team works with families who need support including Deaf parents and families with Deaf and Hard of Hearing children. **(Page 8)**

- **Explore Mentor Programme**

The Explore Mentor Programme has been designed to support teenagers and young adults transitioning from school to further education and/or employment. **(Page 13)**

Working with Adults

Chime services for Adults

- **Audiologists**

A dedicated team of qualified audiologists provide comprehensive, hearing aid services. **(Page 25)**

- **Social Work Team and Community Resource Officers**

An experienced team of social workers and Community Resource Officers provide a range of supports to Deaf and Hard of Hearing people. **(Page 19)**

- **Tinnitus Advisors**

Chime also has a team of Tinnitus Advisors that support people living with tinnitus. **(Page 28)**

- **Day and Residential Homes Services**

For Deaf adults who have additional needs there is a Day Service based in Cabra, as well as a Residential Home Service. **(Pages 20 and 21)**

Find out how Chime can help with...

Advice and Information
on page 38

Technology, for home, school or college on page 41

How **Explore** may help you and **your patients** on page 13

The wider Community

Chime works hard to ensure that Deaf and Hard of Hearing people have all the support they need, when they need it. In order to achieve this and works in partnership with a number of different organisations that focus on the Deaf and Hard of Hearing community.

Our New Ears:

This is a parent-led organisation designed to help and support parents of Deaf or Hard of Hearing Children.

Email: ournewears@gmail.com
facebook: <https://www.facebook.com/OurNewEarsPage>

Deaf Village Ireland:

A collaborative hub for the Deaf community, Deaf Village Ireland hosts cultural and social activities through ISL.

Address: Deaf Village Ireland, Ratoath Road Cabra, Dublin 7
Email: receptiondvi@deafvillageireland.ie
Website: deafvillageireland.ie

Irish Deaf Society:

This Deaf-led organisation offers a number of educational, personal and social services to the Deaf community.

Telephone: +353 1 860 1878
Text: +353 (89) 462 5290
Email: info@irishdeafsociety.ie

Sign Language Interpreting Service:

ISL is Ireland's official third language. Sign Language Interpreting Service (SLIS) is the national Sign Language Interpreting Service for Ireland.

Tel : +353 (0)818 078 440
Mobile: 087 980 6996
Email: reception@slis.ie

National Hearing Implant Department:

The state-of-the-art centre facilitates cochlear implants and research for children and adults.

For adults:

Tel: 01 809 2923
Email: adultcochlearimplant@beaumont.ie

For children:

Tel: 01 09 2013
Email: cochlearimplant@beaumont.ie

Advice & Information



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FOR ISL



Chime is here to support and guide people who are Deaf, Hard of Hearing, or living with tinnitus. Many people may have been living with hearing loss for years and might feel nervous or unsure, but they are always met with a warm and reassuring welcome. Chime offers advice and information to people of all ages and backgrounds, ensuring everyone has access to the help they need. To make reaching out easy, Chime provides a range of options: face-to-face, by phone, by text, or by email.

Chime offers information and advice about:

- Hearing loss
- Tinnitus management
- Grants & entitlements
- Assistive technology
- Services & supports available

Commitment to Accessibility

Chime is designed to be convenient and accessible for anyone seeking advice and information about services. With 11 Resource Centres and 30 Community Outreach Clinics across Ireland, in-person support is always within reach. Chime provides a dedicated phone line, email support, and a comprehensive website, ensuring help is readily available. Information Officers are on hand to respond to queries and provide initial guidance, while Community Resource Officers offer detailed, personalised advice and support tailored to individual needs.

Whether in person, online, or over the phone, Chime ensures access to the support people need.

Advice about Grants and Entitlements

People who are Hard of Hearing may be entitled to a hearing aid grant and employers may be able to avail of grants to make the workplace more accessible. Some people could also qualify for tax relief on equipment and technology.

Contact us today

Call: 1800 256 257
Email: info@chime.ie
Text: 087 922 1046
Website: Chime.ie

Find out about...

Technology, for home,
school or college on page 41

Advocacy on page 45

Technology



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FOR ISL



Discover helpful Technology

From hearing aids to educational aids and everyday assistive technology, Chime has a wide range of products designed for you.

Chime technology services are run as social enterprises, which means that any proceeds from the sale of technology is put towards other key Chime services. These include services such as the Newly Diagnosed Weekends.

Learn about LifeTech

Get the most from assistive technology with Chime's LifeTech service. Discover the latest developments and products that have been designed to help people overcome the barriers they face in everyday life. Chime offers free assessments and advice on a wide range of assistive technologies including:

- Information and advice on equipment
- Advice, recommendations and support on Assistive Technology
- Home assessments and demonstrations
- Residential and commercial assessments
- Convenient and affordable shopping at shop.chime.ie

How to contact us:

Email: customerservice@chime.ie
Text: 087 922 1046
Phone: 1800 256 257
Web: shop.chime.ie

Discover EduTech

Chime understands that sound quality in the classroom plays a crucial role in enhancing the learning experience for students. Chime is committed to uncovering innovative ways to close the gap between hearing and non-hearing students, from infancy, nursery and all the way to third-level education. By focusing on improving sound clarity, Chime strives to ensure that every student using hearing technology has an equal opportunity to succeed. The EduTech team work with a range of assistive technologies that can benefit students in numerous ways, ensuring they receive the support they need to thrive in their educational journey.

1. EduTech makes it easier for students to hear, by reducing background noise and transmitting directly to both hearing aids and classroom speakers allowing students to concentrate more, improving learning and understanding.
2. EduTech's after sales support service includes expert technical support, including advice, installation, and repairs, tailored to the needs of their students.

How to contact us:

Email: edu@chime.ie
Text: 087 782 6578
Phone: 01 8175733

Assistive LifeTech at Work

Assistive technology can help Deaf or Hard of Hearing people in the work-place. Devices such as flashing doorbells, personal alerters and adapted fire alarms can not only increase independence for employees, they can also enhance their safety.

Amplified telephones, smartphones and personal listening devices are just some of the equipment options that can help to open up communication methods across the entire team.

Government grant schemes are available and may help to offset the cost of certain LifeTech equipment and Deaf Awareness Training. We can offer you advice and information about what is available.

How to contact us:

Email: customerservice@chime.ie

Text: 087 922 1046

Phone: 1800 256 257

Web: shop.chime.ie

Advocacy



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Championing Advocacy

For over sixty years Chime has championed equal rights, and greater accessibility and opportunities for Deaf and Hard of Hearing people.

Our world is dominated by communication that depends on the spoken word and listening – creating many barriers for people who are Deaf and Hard of Hearing, young and old. Chime advocates for a society that is fully inclusive and supportive for everyone who is Deaf or Hard of Hearing.

Our advocacy efforts cover most domains of daily living – the home, education, employment, recreation and leisure, and healthcare. Our campaigns and activities are focused on enabling Deaf and Hard of Hearing people to live their lives with the same level of access and choice as everyone else – whether they are a young child trying to learn language and social skills or an adult trying to enjoy a programme on TV.

Here are some examples of our campaigns:

National Hearing Care Plan

Chime has been advocating for a National Hearing Care Plan to make hearing aids more accessible and affordable for people with acquired hearing loss.

Publication of Educational Outcomes for Deaf and Hard of Hearing children

Chime has lobbied the Minister for Special Education to publish educational outcomes for Deaf and Hard of Hearing children. Publishing this information is vital if these children are to receive the education they deserve.

Improving subtitles and ISL on TV

Chime is engaging with the new Coimisiún na Meán to improve subtitling services and increase the provision of ISL on TV programmes.

Introducing ISL as an exam subject

Chime is lobbying the Minister for Education to introduce ISL as a subject in the Leaving Certificate. Students can complete an exam in Arabic, Hebrew, Japanese and Russian amongst other foreign languages, but cannot do so in Ireland's third official language – Irish Sign Language.



Contact us

Tel: 1800 256 257
Email: info@chime.ie

Text: 087 9221 046
Web: chime.ie

DUBLIN CENTRAL

35 North Frederick Street,
Dublin 1, D01 W592

Tel: 01 817 5700
Text: 087 922 1046

DUBLIN NORTH

Chime, Deaf Village Ireland,
Ratoath Road, Cabra,
Dublin 7, D07 W94H

Tel: 01 817 5700
Text: 087 922 1046

DUBLIN SOUTH

Chime, Unit G-H, Exchange
Hall, Belgard Square North,
Tallaght, Dublin 24,
D24 YW89

Tel: 01 462 0377
Text: 086 171 6284
Email: dublinsouth@chime.ie

DUNDALK

66/67 Park Street,
Dundalk, Co. Louth.
A91 NV60

Tel: 042 933 2010
Text: 087 711 8717
Email: dundalk@chime.ie

TULLAMORE

Chime, 14 Church Street,
Tullamore, Co. Offaly,
R35 T0C92

Tel: 057 935 1606
Text: 086 143 6476
Email: tullamore@chime.ie

KILLARNEY

1b Park Place, High Street,
Killarney, Co. Kerry,
V93 CDP9

Tel: 064 662 0052
Text: 086 805 6202
Email: killarney@chime.ie

LETTERKENNY

Unit 2, Spencer House,
High Road, Letterkenny,
F92 DN0N

Tel: 074 918 8252
Text: 086 885 8194

LIMERICK

Pery Street,
Limerick, V94 DYP2

Tel: 061 467 494
Text: 086 222 9638
Email: limerick@chime.ie

WATERFORD

23/24 Merchants Quay,
Waterford, X91 PY63

Tel: 051 855777
Text: 085 806 0911
Email: waterford@chime.ie

CASTLEBAR

Mayo PCCC, St. Mary's HQ,
Groundfloor, Castlebar,
Co. Mayo, F23 XK72

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Text: 087 196 2928
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